CHALLENGERDESIGNS

24785 US 6 East P.O. Box 67 Nappanee, Indiana 46550 Office: (574) 773-8200 Fax: (574) 773-2044 www.challengerdesignsllc.com

Cleaning and Care Instructions

Thank you for your Challenger Designs purchase. Regular cleaning and maintenance promotes the beauty and longevity of your Challenger Designs products and ensures a lifetime of use.

We recommend regular care and cleaning of your Challenger Designs product to promote product life.

- Routine cleaning can be accomplished by rinsing away dirt and debris. Follow this by gently wiping with a damp, non-abrasive cloth or sponge using warm water. Follow this by towel drying to prevent water spotting.
- If additional cleaning is necessary, mild soap can be used. Caution The use of Solvents, Abrasives, or Dish Washer Detergent will damage the product's finish.
- Always test any cleaning solution in an inconspicuous area before applying to the entire product.
- A Carnauba wax, which is used in most automotive waxes, can be used on the top surface to help restore shine and promote life.

Do not store objects on the surface for any extended periods of time as these can trap moisture and debris.

Do not place hot items directly on any part of the cart surface. Damage created by hot items can be minimized by cleaning and buffing, but will typically never be eliminated. This type of damage will not be covered under warranty.

CAUTION- Ceramic materials, and other abrasive textures, can cause damage to painted surfaces.

CAUTION - Take care to never let hot ash come in contact with the painted surface of the product. In addition, wet ash can become corrosive over time, so keep all surfaces free of ash debris.

CAUTION - Appliance and stainless steel cleaning solvents are harmful to your Challenger Designs product's finish and should not come in contact with the surface at any time. Take care to spray the solvent onto a cloth and wipe only on the appliance surface.

Minimize the natural aging of your product by storing your cabinet in a dry, shaded area to reduce fading. Both Vinyl and Aqualon (marine-grade) covers are available for many Challenger Designs products. Please contact your local dealer for details.

Light or superficial scratches to the finish are likely to occur during normal use and do not affect the integrity of the product.

Remember to register your product at

http://challengerdesignsllc.com/registration

or by completing and returning the enclosed postcard. All Challenger Designs products must be registered for the Limited Lifetime Warranty to be honored.

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LIMITED LIFETIME WARRANTY

Challenger Designs, LLC warrants to the original consumer purchaser, for as long as they own their cabinet, that products shall be free from defects in manufactured materials and workmanship under normal use.

As of April 1st, 2017, to activate the warranty, the consumer must register the product within 30 days of purchase.

General Warranty Guidelines

Should Challenger Designs, LLC product fail during the applicable warranty period due to defects in manufactured materials or workmanship under normal use and in compliance with our <u>Cleaning and Care</u> <u>Instructions</u>, Challenger Designs, LLC, in its discretion, will provide the parts necessary to repair or replace the defective products.

The warranty does not cover products that are misused, abused, mishandled, improperly cleaned, improperly installed, improperly stored, changed, modified, act of God, or damages occurring from normal wear and tear. This warranty is not valid for products used for any purpose other than the purpose for which they were originally intended. This warranty does not cover the cost of installation, removal, subsequent damage or transportation of defective product, regardless of whether the work was performed by a contractor, service company, or the consumer. This warranty does not cover display units.

Challenger Designs, LLC's finishes are premium exterior grade finishes, made to withstand harsh external conditions. Over time color changes may result from exposure to light and other elements that are part of the aging process. These material variations and changes are not covered by this warranty. Challenger Designs, LLC warrants to the original consumer purchaser that its finishes are free from defect, including flaking, peeling, cracking, or massive discoloration for a period of 3 years, from purchase, under normal use.

Challenger Designs, LLC reserves the right to provide parts for repair or replacement of the defective parts and substitute any discontinued product with the most similar product in styling, finish and color available at the time the claim is submitted without the obligation to provide product to match items previously manufactured by Challenger Designs, LLC.

Challenger Designs, LLC, at its discretion, will cover freight costs.

All parts not manufactured by Challenger Designs, LLC are warranted for the period provided by the original manufacturer. These parts typically include most accessories. Please contact Challenger for details.

This warranty is the exclusive warranty of Challenger Designs, LLC and is in lieu of all other warranties, expressed or implied. In no event shall Challenger Designs, LLC be liable for consequential, indirect or incidental damages resulting from the installation, use or failure of the product. Challenger Designs, LLC reserves the right to change or modify this warranty at any time.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights that vary from state to state.

To submit a claim under this warranty, contact your nearest Challenger Designs, LLC dealer or complete the submission form online at <u>http://challengerdesignsllc.com/warranty</u>. Please include a detailed description, as well as two pictures. One clearly showing the defect and another of the entire unit.